

PERSONAL DATA PROTECTION POLICY

At ANTIPODE, we are committed to protecting and respecting the privacy of your personal data. This policy explains how we collect, use and protect your information in accordance with Law No. 29733, the Personal Data Protection Law of Peru.

What data do we collect?

We collect personal data such as:

- Información de contacto (nombre, correo electrónico, teléfono).
- Travel data (booking details, itineraries, preferences).
- Financial information (for service payments).
- Identification data (passport number or identity document).

Why do we collect your information?

We use your data to:

- Manage reservations and tourist services.
- Keep you informed about your trip.
- Comply with our legal obligations.
- Improve our service and offer you promotions.

How do we protect your data?

We implement appropriate security measures to protect your data, including the use of technology and restricted access to information.

Who do we share your data with?

We only share your data with tourism service providers (airlines, hotels, etc.) and competent authorities when necessary to comply with our services and legal obligations.

How long do we retain your data?

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected, or until you request its deletion.

Your rights.

You have the right to:

- Access the information we have about you.
- Rectify incorrect or incomplete data.
- Request the deletion of your data.
- Oppose the use of your data for marketing.

PART OF OUR POLICY OF PROTECTION AND SATISFACTION TO OUR PASSENGERS IS TO GIVE THEM THE OPPORTUNITY TO COMMENT ON OUR SERVICES AND ALSO TO MAKE THEIR CLAIMS AGAINST THE SERVICE PROVIDED IF IT WAS NOT MET AS DETAILED ITINERARY.

In Antipode we have a quality department and this is the one that is dedicated to satisfy customers 100%, for this reason we make available to them our channel of care by email, reservas2@antipode-peru.com